



Aerospace Controls

# Order Status User Guide

Version 5



*Engineered for life*

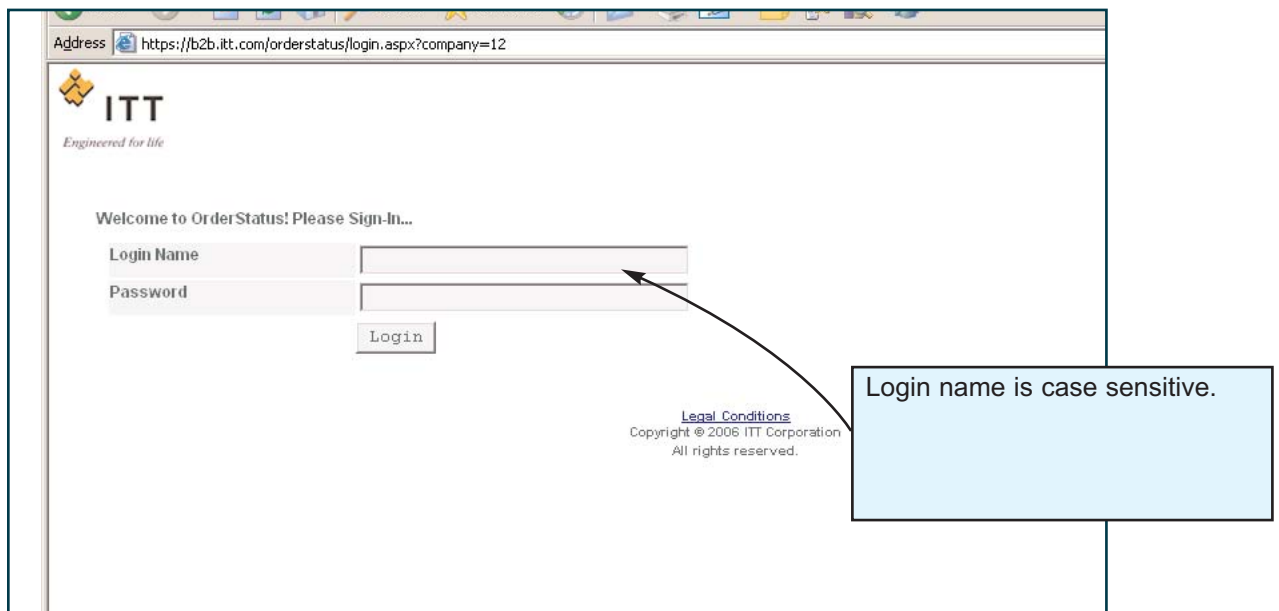
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# Order Status User Guide

In order to access the ITT Aerospace Controls Internet Order Status Application, navigate your browser to <http://www.ittaerospace.com> and click on the application link. Or, navigate to <https://b2b.itt.com/OrderStatus/Login.aspx?company=10> and follow the instructions below.

We invite you to comment and/or submit suggestions for future application functionality by email to either: [aerospace.webmaster@itt.com](mailto:aerospace.webmaster@itt.com) or [robert.cisneros@itt.com](mailto:robert.cisneros@itt.com). Please include your name, telephone number, and company name for any necessary follow-up.

1. Navigate your browser to the Internet Order Status application.
2. Enter the supplied Login Name and Password, then click the "Login" button.



NOTE: If you encounter login problems, please verify that you are entering your Login Name using the appropriate case sensitivity.

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3. Initially, your most recently placed orders will be displayed. To view any of the order details, click either the underlined order number or the "View Order" link.

ITT Aerospace Controls

Please Do Not use browser BACK button to navigate. Use buttons or links provided for navigation.

Search [Search Order by Part No.](#)

Customer Name  COMPONENTS

ITT Order No.  Enter Order No or Cust PO and click Find

Customer P.O.  Enter complete ITT Order No. , or  
enter partial P.O. No. (case sensitive)

ITT Order No.	Customer P.O.	Ship Date	View
<a href="#">12503</a>	15180		<a href="#">View Order</a>
<a href="#">12428</a>	15163		<a href="#">View Order</a>
<a href="#">12252</a>	15129		<a href="#">View Order</a>
<a href="#">12214</a>	15098	02/09/10	<a href="#">View Order</a>
<a href="#">12155</a>	15108	01/11/10	<a href="#">View Order</a>

4. To search for a particular order, enter the ITT order number or in the box provided enter your customer PO number and then click the "Find" button.

Enter either the ITT Order number or your PO number and then click the "Find" button.

5. To view any of the line item shipping details (including the tracking number), click on the appropriate underlined "view" link under "Tracking Information".

**NOTE:**  
Please Do Not use your browser's back or forward buttons. Instead, use the navigation links provided within the Order Status application.

ITT Aerospace Controls

Please Do Not use browser BACK button to navigate. Use buttons or links provided for navigation.

Order Detail [Back to Search By Part](#) [Back to Order Search](#)

ITT Order No. 12155

Customer P.O. 15108

Questions? [Click here to send an e-mail.](#)

Line	ITT Part No.	Customer Part No.	Description	Qty Ordered	Qty Shipped	Status	ITT Sched Ship Date	Tracking Information
1	142P82C3773		SWITCH_ADJ PRESS/VACUUM	2	2	Completed	01/08/10	<a href="#">view</a>

Previous Next

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Click to view the tracking number.

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5. To track your order with the carrier, click on the tracking link if provided, if not, drag your mouse pointer over the tracking number. Then, right mouse click over the selected data and click on the "Copy" option. Once you have the tracking number copied, click on the appropriate carrier's web link and then right mouse click in the tracking number field and select "Paste". Follow the carrier's web page instructions to track your order.

**NOTE:**  
Please be sure to click the "SignOff" button when you have finished your inquiries.

The screenshot displays the ITT Aerospace Controls shipping details page. At the top, there is a 'SignOff' button highlighted with a red box and a note. Below this, the shipping details are listed, including the carrier 'UPS' and the tracking number '1Z8450XW03614411'. A blue box highlights the 'UPS' logo with the text 'Clicking on the carrier's logo will open a new browser window.' The page also includes sections for 'Shipping Details', 'Invoice Detail', and 'Previous Next' links.

Ship Via	Tracking No.	Ship Date	Qty Shipped
UPS	<a href="#">1Z8450XW03614411</a>	01/11/10	2

Invoice No	Invoice Line No.	Quantity Shipped	Actual Date
103351	1	2.000	01/11/10

6. After you have completed your Order Status inquiries, please be sure to click on the "Sign Off" link located near the top of every page.

The screenshot shows the UPS Tracking page. It includes a 'Tracking' header, a 'Enter Tracking Number' input field, and a list of tracking numbers with corresponding input fields. The text 'Enter up to 25 UPS Tracking InfoNotice Numbers below' is visible. The tracking numbers are listed as 1., 2., and 3., each followed by an input field.